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Oracle Customer Edge Summit 2026

Open a World of Opportunities with AI

Austin, TX | April 12-14, 2026

Track Agenda – C&E Customer Success (Subject to change)

Sunday, April 12

TIME (CDT)	TRACK	LOCATION
1:00pm – 6:00pm	Registration	Level 4 JW Grand Ballroom Foyer
4:30pm – 6:00pm	Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase Meet & Greet - Reception	JW Grand Ballroom Foyer and Level 3 Lone Star Foyer

Monday, April 13

TIME	TRACK	LOCATION
7:00am – 5:00pm	Registration	Level 4 JW Grand Ballroom Foyer
7:00am – 8:15am	Breakfast	Lone Star Foyer
8:30am – 9:00pm	**Opening Keynote: AI Changes Everything (1151)** Welcome to the Oracle Customer Edge Summit! While AI is reshaping business, the infrastructure industries are in many ways shaping AI. In this session, we'll discuss infrastructure growth and its implications across the engineering, construction, and utilities industries, the ways in which AI is changing the ways in which we approach the work, take a deep dive into some of Oracle's latest AI-driven innovation, and much more. **Opening Comments and Emcee:** Rose Spicer, VP Industry Marketing, Oracle **Oracle Presenters:** Andrew De La Torre, SVP, Technology - Infrastructure Industries and Matt Beal, SVP, Development, Oracle	JW Grand Ballroom
9:00am – 9:45am	**Construction and Engineering Industry Keynote: Empowering AI-driven innovation for engineering and construction (1153)** **Customer Presenter:** Lee West, ERP Manager, Gilbane	JW Grand Ballroom

	Oracle Presenter: Ryan Kunisch, VP Global Strategy Engineering and Construction, Oracle	
9:45am – 10:15am	BREAK	
10:15am – 11:00am	**Utility Industry Keynote: Empowering AI-driven innovation for utilities** **Customer Presenters**: Vidya Rangachar, VP Transformation, CPS Energy and Jeremy Turner, Chief Administrative Officer, Delta Utilities **Oracle Presenters:** Paul McDonald, SVP, Development, and James Steadman, Global Head of Utilities Product Strategy, Oracle	JW Grand Ballroom
11:00am – 11:30am	**Keynote Address** Mike Sicilia, CEO, and Rodger Smith, EVP Industries, Oracle	JW Grand Ballroom
11:30pm –1:00pm	Lunch	JW Grand Ballroom
1:00pm – 1:45pm	**Unify processes and data to enable insight-driven project and asset performance (1129)** Learn how organizations rapidly implement best-practice processes, enabling quick adoption and realizing ROI across the entire project and asset lifecycle leveraging the flexible Primavera Unifier Accelerator—a robust base configuration that can be deployed as-is, tailored, or extended to meet evolving business needs. Hear how unifying cost, contract, and schedule management within a single platform delivers greater control and provides early, actionable insights to optimize project and facilities performance. Come away with tangible strategies to bring to your organizations. **Customer Presenters:** • Daniel Williamson, Senior Director, Construction & Facilities, SRS Distribution, Heritage Family of Companies • Monika Farkas-Loewes, Manager, Construction Project Office, Northwestern Memorial HealthCare • Krishnaraj Pudukottai, Supervisor of Design Technology, Los Angeles County Sanitation Districts **Oracle Presenter:** Kristin DeSha, Director of Product Management, Oracle	Lone Star E
2:00pm – 2:45pm	**Future Proofing your planning and scheduling practice with Oracle Primavera Cloud: 4 customers share their stories (1130)** Hear from 4 different organizations on why and how they transitioned their planning and scheduling practices to OPC. This session will offer a candid panel discussion on the unique reasons and lessons learned for each of these organizations, the benefits they are experiencing and a look forward to what business problems and capabilities they plan to tackle next with OPC. **Customer Presenters:** • Julia Saintz, Manager of Business Systems, Dick's Sporting Goods, Inc. • Danielle Mitsch, Director of Growth & Scalability, Dick's Sporting Goods, Inc. • Brian Eckert, Director of Scheduling, ARCO/Murray • Daniel Gilmour, Director of Planning & Scheduling, Brasfield & Gorrie • Ellie Kretinin, Senior Consultant, Turner & Townsend **Oracle Presenter:** Garrett Harley, Director-Product Marketing, Oracle	Lone Star E
2:45pm – 3:15pm	Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase	JW Grand Ballroom Foyer and Level 3 Lone Star Foyer

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TIME		LOCATION
3:15pm – 4:00pm	**Innovative Solutions to Common Industry Challenges: How Organizations Are Maximizing Their Investment in Textura (1131)** The construction industry is rapidly evolving, yet familiar challenges persist and are compounded as project size and complexity increase. In this dynamic panel session, hear directly from long-standing customers who have harnessed the power of Textura Payment Management to unlock new levels of efficiency. Learn about their innovative use of the platform and the practical strategies that drove tangible business benefits. **Customer Presenters:** • Chai Nakka, Vice President and Treasurer, Turner Construction Company • Nate Ware, Accounting Manager, Turner Construction Company • Landon R. Gross, Manager Financial Systems, PCL Constructors Inc • Nichole Allen, Sr. Project Accountant, AUSTIN BRIDGE & ROAD • Dominque Gray, CPA, CCIFP, Controller, AUSTIN COMMERCIAL **Oracle Presenter**: David Kelly, VP, Client Services, Oracle	Room 301
4:15pm – 5:00pm	**BHE transforms their companies by standardizing on Oracle ERP, Utilities, and Construction and Engineering solutions (1123)** Berkshire Hathaway Energy (BHE) is executing a multi-year initiative to standardize technology across its subsidiary companies using a consistent set of enterprise solutions. The program includes Oracle Fusion Cloud for back-office operations; Oracle Primavera Cloud and Primavera Unifier for capital planning, project delivery, and cost controls; and Oracle Utilities solutions to improve asset maintenance and help households reduce energy consumption. Oracle also provides Sustainment support across the full Oracle stack. Under a single, integrated governance model, Oracle delivers a unified platform and ongoing post-go-live support to simplify and streamline processes, strengthen Sustainment operations, and optimize outcomes for BHE and its 13 million customers—now and into the future. **Customer Presenter:** Drew Smith, Vice President of Applications, Berkshire Hathaway Energy **Oracle Presenter:** Joe Lupton, Senior Customer Advisor, Oracle	Lone Star E Combined session with Intelligent Business, CE Industry Insights and CE Product Vision
5:30pm – 7:00pm	**Edge Reception: Join us on the Pool Deck and immerse yourself in the Austin culture! This will be an amazing evening filled with plenty of food and drinks. Dress casual!** • Live music, good vibes: enjoy the Jordan Mathew Young Band, proudly sponsored by **CMC Project Solutions**. • A Texas-style toast starts here: bourbon tastings at the **KPMG** station. • **Alithya** invites you to make your mark—custom brand a leather item and take home a keepsake. • Espresso yourself: try the Vertexpresso Martini, courtesy of **Vertex.** • Ready for a little agave adventure? Join **Accenture** at the margarita sampler station. • Unplug and enjoy—live cigar rolling, hosted by **Paymentus** at the cabana.	Pool Deck – Level 5

Tuesday, April 14

TIME	TRACK	LOCATION
7:00am – 4:00pm	Registration	Level 4 JW Grand Ballroom Foyer
7:00am – 8:15am	Breakfast	Lone Star Foyer

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8:30am – 9:30am	Opening Session: Empowering resilience: Celebrating our customers **Awards presenter:** Mark Webster, Infrastructure Industries Global Sales, Oracle	JW Grand Ballroom
9:30am – 10:00am	Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase	JW Grand Ballroom Foyer and Level 3 Lone Star Foyer
10:00am – 10:45am	Broadpin Partner Session: When projects run the business: Reimagining ETO with Oracle Primavera Cloud at the core (1025) Powell Industries and other ETO organizations are redefining Intelligent Business Operations by placing project schedules—not financial transactions—at the center of execution. See how Powell uses Oracle Primavera Cloud as the operational heart of the business, driving routing, operations, and supply chain activity across Oracle ERP and Supply Chain Management. Oracle Primavera Cloud's real-time schedules shape material planning, engineering assignments, and manufacturing sequences to create a project driven digital plan. time schedules shape material planning, engineering assignments, and manufacturing sequences to create a project-driven digital plan. **Customer Presenter:** Michael Kendrick, Enterprise Application Manager, Powell Industries **Partner Presenter:** Andrew Kraft, Sales Director, Broadpin **Oracle Presenter:** Mark Hinnenkamp, Channel Sales Director, Oracle	Lone Star E
11:00am – 11:45am	Upgrade project information management to power confident collaboration (1132) In engineering and construction projects, effectively managing contractual collaboration involving large volumes of information can be a tall order. As documents and communications multiply, the potential for confusion, errors, delays, and disputes grows. In this session, customers will explore how they have improved information management and collaboration with Oracle Aconex, helping to ensure teams have easy access to the right information to work confidently, while streamlining and accelerating key processes such as document and drawing reviews and RFIs, while gaining critical traceability across project info and correspondence. Join us to learn how Aconex benefits all project participants through greater efficiency, clarity, and data protections throughout project collaboration. **Customer Presenter:** Stephanie Davis, Document Control Manager, Gulf Companies **Oracle Presenters:** David Mallow, Senior Solution Engineer, and Craig Stavert, Vice President, North America Sales, Oracle	Lone Star E
11:00am – 11:45am	Excellence in operations and patient care - Northwell Health integrates systems to improve data integrity, insights and performance (1164) Northwell Health's Facilities Services Systems Management & Data Analytics Team is relentlessly focused on achieving unparalleled operational excellence and enabling strategic decision-making across their enterprise. Their vision is to empower every user with intelligent, seamlessly integrated systems and transparent, comprehensive, high-integrity data in order to deliver efficient, high-quality, and cost-effective project execution, facilities management, and operations to support the advancement of patient care and elevate the overall patient experience. Northwell will share their process and data journey, including implementation of Oracle Primavera Cloud, Primavera Unifier and Oracle Integration Cloud as the fabric to connect their project solutions to their Oracle ERP.	Lone Star F

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	Customer Presenters: • Giampolo Rivera, Director, IT&S Process Management, Northwell Health • Sahil Shah, Senior Manager - Digital Transformation & Process Controls, Northwell Health **Oracle Presenter:** Kristin DeSha, Director of Product Management, Oracle	
11:45am – 1:00pm	Lunch	JW Grand Ballroom
1:00pm -1:45pm	**Gain the Benefits of Full Utilities Lifecycle Project, Asset, and Operations Management (1140)** Few industries are more complex than utilities, and effectively managing that complexity requires a skilful approach. Connecting, streamlining, and automating the many processes that span the full asset lifecycle – spanning capital planning, project execution and operations – can help eliminate or at least mitigate key challenges. These include siloed systems, time lag, data loss, and even service disruptions. This session will explore Oracle's complete utilities technology ecosystem, examining how a holistic approach to enterprise resource planning, project delivery, and asset management helps organizations achieve efficiency, transparency and performance across their operations. **Oracle Presenters:** Dave Bullard, Industry and Business Value Team Lead, America, and Maria DeChellis, Global Industry Specialist, Utilities, Oracle	Lone Star E Combined session with CE Industry Insights
2:00pm -2:45pm	**The Data, Insights, and AI Journey – Improving Project Outcomes and Asset Performance (1133)** Hear from Turner & Townsend and Burns and McDonnell on how they're working with clients to strengthen data integrity, generating better insights, and applying AI to drive measurable improvements across core functions like cost and schedule management. Discover how standardizing processes, unifying data, and adopting proven AI capabilities can enhance decision-making—improving project performance, streamlining operations, and extending asset life across industries. The Oracle Cloud Infrastructure (OCI) AI team will also share how they're building AI technology designed to support industry solutions, including Construction and Engineering. Walk away with real-world strategies and best practices to improve budget and schedule adherence, reduce waste, and increase safety. **Customer Presenters:** • Porsche Townsend, PMIS & Technology Implementation Lead, Burns & McDonnell • Ellie Kretinin, Sr. Consultant, Turner & Townsend **Oracle Presenters:** Josh Kanner, Sr. Director Product Management and Holly Watson, Senior Principal Product Manager, Gen AI and Agent Platform, Oracle	Lone Star E Combined Session with Industry Insights
2:45pm – 3:15pm	Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase	JW Grand Ballroom Foyer and Level 3 Lone Star Foyer
3:15pm – 4:00pm	**Beyond implementation: Managed services as your partner to successful adoption, results, and self-sufficiency (1134)** A panel of Utilities customers will discuss their implementations across multiple business units and how Oracle is helping them build self-sufficiency in managing solutions as requirements evolve. You'll also learn practical approaches to planning and scoping solution management, and how to leverage Oracle Managed Services to achieve your specific objectives. **Berkshire Hathaway Energy** has implemented Oracle solutions across multiple business units and is working through 2026 to become fully self-	Lone Star E

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| | sufficient in managing the environment. **Tri-State** is using Oracle Managed Services to continue enhancing its solution while expanding knowledge and improving efficiency across multiple products. And **PG&E** is leveraging Oracle Managed Services to support expanded use and optimize its Billing Cloud Service implementation.

Customer Presenters:
• Drew Smith, Vice President of Applications, Berkshire Hathaway Energy
• Gunju Oyeleye, Sr. Director Customer Systems & Solutions, PG&E
• John Hansen, Senior Manager of Asset Management and Field Services, Tristate Generation

Oracle Presenter: Greg Lane, Consulting Solution Architect, Oracle | |

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